

Bad Ragaz, March 19, 2020

INFICON Info # 1/2020 regarding Coronavirus (COVID-19)

Dear All,

In light of the events surrounding the Coronavirus, COVID-19, outbreak, INFICON would like to assure you that we continue to provide uninterrupted service and support, while first and foremost, maintaining a continuous safe work environment for our employees.

We have a comprehensive plan in place to ensure you that we can accept and ship orders worldwide to satisfy your product requirements.

Manufacturing: We continue to manufacture products at all our manufacturing locations around the world and have maximized integrity by the implementation of separation of shifts, minimum distance between workers, high frequency of cleaning and disinfection, and temperature control systems at our entrances. Personnel who are not part of the manufacturing and supply process are already working from home offices.

Repair service: We continue to provide repair services in our service centers around the world in line with local restrictions and safety requirements.

Uninterrupted contact: Our team around the world is equipped to work remotely to maintain the excellent support you have come to expect from INFICON. Please do not hesitate to reach out to us as you have done in the past. Let us know how we can assist you in these extraordinary times.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'L. Winkler'.

Lukas Winkler
CEO
INFICON Holding AG